TELUS

i365 Mike Phone

Getting Started Guide

DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)

Responsible Party Name: Motorola, Inc.
Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA
Phone Number: 1 (800) 453-0920
Hereby declares that the product:
Product Name: i365 (i365IS)
Model Number: H01XAN6JR5AN (i365)
H01XAN6JR6AN (i365IS)
Conforms to the following regulations:
FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)
Class B Digital Device
As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

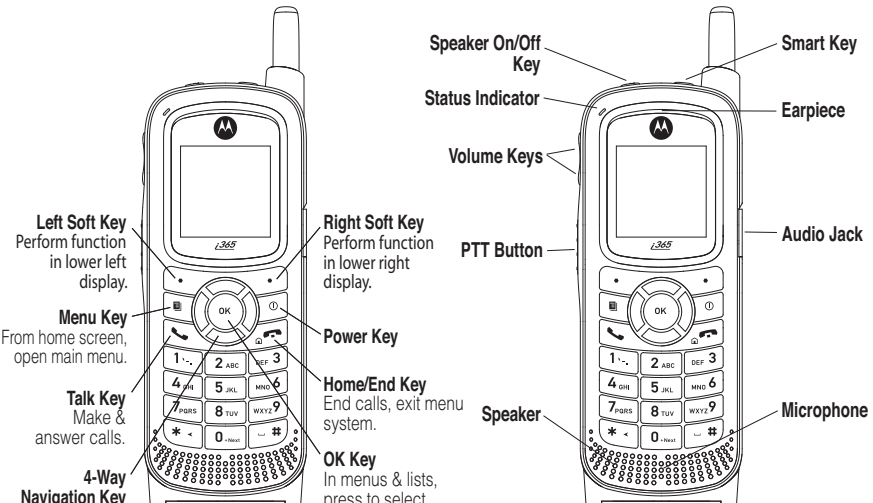
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

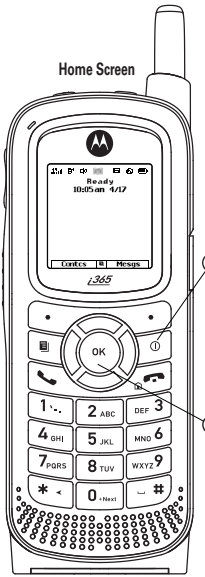
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

HELLOMOTO

Introducing your new Mike i365 wireless phone. Here's a quick anatomy lesson.

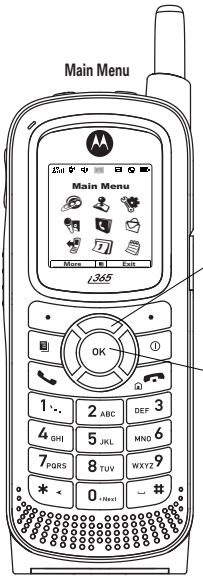


check it out



① Press and hold the **Power Key** for a few seconds, or until the screen lights up, to turn on your phone.

② Press the ⊖ key to open the **Call Alert Queue** screen



③ Press the Navigation key **up, down, left or right (◎)** to highlight a menu feature.

④ Press the ⊖ key to select.

Motorola, Inc.
Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196

www.hellomoto.com

Note: Do not ship your phone to the above address. If you need to return your phone for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-453-0920 (United States)
1-877-483-2840 (TTY/TDD United States for hearing impaired)

Certain mobile phone features are dependent on the capabilities and settings of TELUS's network. Additionally, certain features may not be activated by TELUS, and/or TELUS's network settings may limit the feature's functionality. Always contact TELUS Client Care about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

MOTOROLA and the Stylized M Logo are registered in the US Patent & Trademark Office. All other product or service names are the property of their respective owners. Java and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.

© Motorola, Inc., 2008.

Manual Number: NNTN7438A

contents

check it out **2**
menu map **7**
Use and Care **9**
essentials **10**
about this guide 10
SIM card 11
battery 11
turn it on & off 15
make a phone call. . . . 15
answer a phone call . . 16
make a private call . . . 16
answer a private call . . 17
store a phone number or private ID 18
call a stored phone number or private ID . 19
your phone number and Private ID 19
text messages 20
manage memory 23
using your handset as a modem 24
accessories. 24
for more information. . 25
Safety and General Information **28**
Service & Repairs **34**
Specific Absorption Rate Data. **35**
Motorola Limited Warranty for the United States and Canada **37**
Information From the World Health Organization **42**
Patent and Trademark Information **44**
Privacy and Data Security **45**
Smart Practices While Driving **46**
index **48**

menu map

main menu

- **Browser**
- **Java Apps**
  - Java System
- **Shop**
- **Settings**
  - (see next page)
- **VoiceRecord**
  - [New VoiceRec]
- **Contacts**
  - [New Contact]
- **Messages**
  - [Create Message]
  - Voice Mail
  - Text Inbox
  - Drafts
  - Text Outbox
  - Fax Mail
  - Net Alert
- **Call Forward**
- **Datebook**
- **Memo**
- **Call Timers**
  - Last Call
  - Phone Reset
  - Phone Lifetime
  - Prvt/Grp Reset
  - Prvt/Grp Life
  - Circuit Reset
  - Circuit Lifetime
  - Kbytes Reset
- **Recent Calls**
- **Shortcuts**
  - [New Entry]
  - 1)Shortcuts
  - 2)Cntcs[New Contact]
  - 3)Recent Calls
  - 4)Contacts
  - 5)Datebook
  - 6)Messages
  - 7)VoiceRecord
  - 8)Browser
  - 9)Call Forward
- **My Info**
  - My Name
  - Line 1
  - Line 2
  - Private ID
  - Group ID
  - Carrier IP
  - IP1 Address
  - IP2 Address
  - Circuit Data
- **Profiles**
- **Call Alert**
- **GPS**
  - Position
  - Privacy
  - Interface
- **Ring Tones**
  - Vibrate All
  - Ringer
  - Vibrate
  - Silent
- **My Pictures**
- **PT Manager**
  - Send Event
  - Send My Info
  - Send Contact
  - Configure
- **Talk Around**
- **Bluetooth**
  - Hands Free
  - Link to Devices
  - Device History
  - Setup
  - Find Me

This is the standard Main Menu layout. Your phone's menu may be a little different.

settings menu

Display/Info
- Wallpaper
- Text Size
- Theme
- Home Icons
- Backlight
- Clock
- Menu View
- Large Dialing
- Status Light
- Language

Phone Calls
- Set Line
- Any Key Ans
- Auto Redial
- Call Waiting
- Auto Ans
- Minute Beep
- Call Duration
- TTY
- Notifications
- DTMF Dialing
- Prepend

2-Way Radio
- Tkgrp Silent
- Tkgrp Area
- One Touch PTT
- Alert Type
- On/Off PTT
- Store Rcvd Info

Personalize
- Menu Options
- Up Key
- Down Key
- Left Key
- Right Key
- Center Key
- Left Sftkey
- Right Sftkey
- Power Up

Volume
- Line 1
- Line 2
- Messages
- Earpiece
- Speaker
- Keypad
- Java Earpiece
- Java Spkr
- Data

Security
- Phone Lock
- Keypad Lock
- SIM PIN
- GPS PIN
- Change Passwds

Advanced
- Alert Timeout
- Headset/Spkr
- Connectivity
- Reset Defaults
- Return to Home
- Transmitters
- Phone Only
- Baud Rate

Use and Care

To care for your Mike phone, please keep it away from:

extreme heat or cold

Avoid temperatures below -10°C/14°F or above 45°C/113°F.

cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

microwaves

Don't try to dry your phone in a microwave oven.

the ground

Don't drop your phone.

Caution: Before using the phone for the first time, read the Important Safety and Legal information included in the gray-edged pages at the back of this guide.

about this guide

This guide shows how to locate a menu feature as follows:

Find it: MENU > Settings > Phone Calls

This means that, from the home screen:

1 Press the *menu key* MENU to open the **Settings** menu.

2 Press the *navigation key* to scroll to **Phone Calls**, and press the *center key* OK to select it.

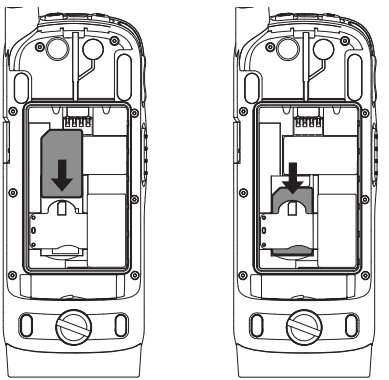
symbols	
	This means a feature is network or subscription dependent and may not be available in all areas. Contact TELUS for more information.
	This means a feature requires an optional accessory.

SIM card

insert the SIM card

Turn off your phone and remove your battery before you install or remove a SIM card.

Carefully slide the SIM card into your phone, until it lies flat in the SIM card holder.



Warning: To avoid loss or damage, do not remove your SIM card from your phone unless absolutely necessary.

battery

Battery Use & Battery Safety

- **Motorola recommends you always use Motorola-branded batteries and chargers.** The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

  Caution: Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Improper battery use, or use of a damaged battery, may result in a fire, explosion, or other hazard.

- Battery usage by children should be supervised.

- **Important**: Motorola mobile devices are designed to work best with qualified batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:
  - Remove the battery and inspect it to confirm that it bears a Motorola "Original Equipment" hologram;
  - If there is no hologram, the battery is not a qualified battery;
  - If there is a hologram, replace the battery and retry charging it;
  - If the message remains, contact a Motorola Authorized Service Center.
- New batteries or batteries stored for a long time may take more time to charge.
- **Charging precautions:** When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging. Always take your mobile device with you when you leave your vehicle.
- When storing your battery, keep it in a cool, dry place.
- It is normal over time for battery life to decrease, and for the battery to exhibit shorter runtime between charges or require more frequent or longer charging times.
- **Avoid damage to battery and mobile device.** Do not disassemble, open, crush, bend, deform, puncture, shred, or submerge the battery or mobile device. Avoid dropping the battery or mobile device, especially on a hard surface. If your battery or mobile device has been subjected to such damage, take it to a Motorola

Authorized Service Center before using. **Do not** attempt to dry it with an appliance or heat source, such as a hair dryer or microwave oven.

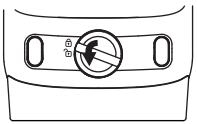
- **Use care when handling a charged battery:** Particularly when placing it inside a pocket, purse, or other container with metal objects. Contact with metal objects (e.g., jewelry, keys, beaded chains) could complete an electrical circuit (short circuit), causing the battery to become very hot, which could cause damage or injury.

Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center for proper battery disposal.

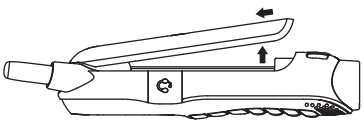
Warning: Never dispose of batteries in a fire because they may explode.

battery installation

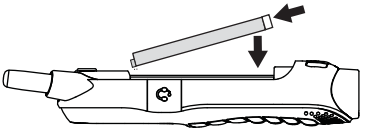
1 Rotate the release lock counter-clockwise until it releases the battery door.



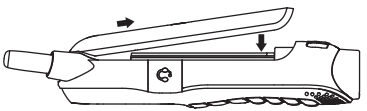
2 Remove the battery door.



3 Push the battery down until it snaps in place.



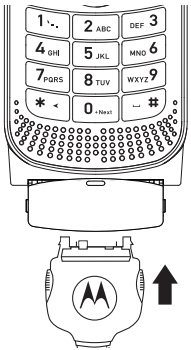
4 Replace the battery door and press it gently until you hear a click.



battery charging

New batteries are not fully charged.

charge using the charger



1 Pull out the connector cover, and insert the charger into the accessory connector on your phone as shown.

2 Plug the other end of the charger into the appropriate electrical outlet.

When you charge the battery, the battery level indicator at the upper right of the screen shows charging progress. At least one segment of the indicator must be visible to ensure full phone functionality while charging.

Tip: Motorola batteries have circuitry that protects the battery from damage from overcharging.

Note: This handset complies with environmental energy consumption requirements by notifying the user to unplug the charger from the power outlet when the charger is disconnected from phone/power outlet. This notice can be dismissed permanently by pressing ⊡ under **No**.

turn it on & off

To turn on your phone, press and hold ⏻ for a few seconds or until the display turns on. If prompted, enter your four-digit unlock code.

To turn off your phone, press and hold ⏻ for two seconds.

Note: If you press the ⏻ for more than four seconds, the handset will power "On" in **Transmitters Off** mode. To avoid turning on the phone with transmitters off, ensure the power key is not held at about 4 seconds after power-up is initiated. To power up the phone normally from charging mode, wait until the **Charger Attached** screen is displayed, and then press the power key.

make a phone call

Enter a phone number and press ✆ to make a call or use a voice command.

Tip: For best performance avoid touching the antenna with your fingers during the call.

To hang up press ✆.

answer a phone call

When your phone rings and/or vibrates, you have the following options:

1. If you want to answer the call on speaker phone, press the speaker key. To hang up press the smart key.
2. If you want to answer the call using the handset, press. To hang up press.
3. If you are using a Bluetooth headset, you can press the answer key on your Bluetooth headset. To hang up press the same key on your Bluetooth.

make a private call

With Mike's Direct Connect service, you use your phone as a long-range, digital 2-way radio using one-to-one Private calls or one-to-many group calls.

Your Private ID is the number at which you receive one-to-one Private calls.

Talkgroup numbers are numbers through which you receive one-to-many group calls.

Your Mike sales representative creates Talkgroups for you and assigns each Talkgroup to a Talkgroup number. You can choose a name for each of your Talkgroups when you create entries for them in Contacts.

to make a Private call

1. Enter the Private ID you want to call.
2. Press and hold the PTT button. Begin talking after your phone emits a chirping sound.
3. Release the PTT button to listen.

   To end the call press.

Note: A Private call ends automatically if there is no activity on the call for a few seconds.

send call alerts

Sending a call alert discretely lets the recipient know that you want to talk to him or her on a Private call.

When you send a call alert, the recipient's handset displays your name and emits a series of beeps or vibrations.

The recipient has the following options:

Option
Answer: Begin a Private call with the sender.
Queue: Store the call alert to the call alert queue.
Clear: Dismiss and delete the call alert.

to send a call alert

1. Enter the Private ID you want to call as you would when making a Private call.
2. Press ⊙ under **Alert**.

When the message **Ready To Alert** appears on the display, press the PTT button until the message **Alert Successful** appears.

answer a private call

1. When your phone emits a chirping sound or vibrates to indicate you are receiving a Private call, wait for the caller to finish speaking.
2. Press and hold the PTT button and begin talking after your phone emits a chirping sound.
3. Release the PTT button to listen.

   To end the call press ⌐.

answer a call alert

When you receive a call alert, you must answer, queue, or clear it. You cannot receive phone calls or Private calls until you do.

to answer a call alert

1 Press the PTT button to start a Private call with the sender.

or

2 Queue the call allert by pressing ⊙ under **Queue**.

or

3 Clear the call alert by pressing ⊙ under **Clear**.

store a phone number or private ID

You can store a phone number or private ID in **Contacts**.

Find it: ▣ > 🛡 > **[New Contact]**.

1 Enter a name for the new entry. Each entry's name can contain 20 characters.

2 Select a specific **Ringer**.

3 Select a type for the entry (**Mobile**, **Private**, **Work1**, **Work2**, **Home**, **Email**, **Fax**, **Pager**, **Talkgroup**, **IP** or **Other**). To store a private ID choose **Private**.

4 Enter the number for the entry and press ⊙ under **Done**.

Tip: Before saving the entry, you can save more information. You can store an Email address, IP addresses, and more. You can choose a special ringer, create Contact entries that are groups of Private IDs called Group IDs.

After you have saved the number, the new Contacts entry is displayed.

call a stored phone number or private ID

Shortcut: From the home screen press ⊙ under **Contcs**.

or

Find it: ▣ > 🛡.

1 Scroll to the **Contacts** entry.

Tip: By pressing the first letter of the name of the **Contacts** you want, you will be taken to all the contact names starting with the letter you pressed.

2 If the Contacts entry contains more than one number, scroll left or right until the type of the number you want to call is displayed (**Mobile**, **Private**, **Work1**, **Work2**, **Home**, etc.).

3 If you chose a phone number, press ✆ to call the entry.

or

If you chose a Private ID, or Talkgroup ID, press and hold the PTT button to call the number.

Tip: If the Contacts entry you scrolled to contains a Private ID, you can make an instant Private call to that Private ID by pressing and holding the PTT button, even if the Private ID is not the type of number displayed.

your phone number and Private ID

Find it: ▣ > 📇.

Tip: Want to see your phone number or Private ID while you're on a call? Press ▣ > **My Info**.

text messages

Text messaging allows you to send and receive short text messages to and from other Mike handsets. Messages you receive appear on your handset's display and in the text message inbox.

set it up

Before you begin using text messaging, you may need to set up your signature, service center number, and expiration information.

Shortcut: From the home screen press ⊙ under **Mesg** > ▣ > **Text Msg Setup**.

or

Find it: ▣ > ✉ > ▣ > **Text Msg Setup**.

The following options become available:

option
Signature: Enter your signature (up to 11 characters long).
Delivery Rpt: Set it to **On** if you wish to receive a report once the message has been delivered.
Srvc Cntr No: Enter the phone number of your service center. If you do not know this number, contact your service provider.
Expire After: This is the amount of time messages you send are saved at the service center if they cannot be delivered. After this period, they are discarded.
Cleanup: Set this option to **On** if you want your phone to delete sent messages. If you select **Cleanup**, select **Clean Up After** to set the number of days after which sent messages are deleted or the number of messages to be kept.

Press ⊙ under **Done** to save the information you entered.

receive a text message

1 To view the message press ⊙ under **Read**.

2 To dismiss the message notification press ⊙ under **Back**.

Note: If your phone is powered off when you receive a text message, your phone notifies you the next time you power it on. If you are out of your coverage area, your phone alerts you when you return to your coverage area.

Tip: While reading a text and numeric message that contains a phone number, you can press ⌐ to call that number.

read from the Message center

1 From the home screen press ⊙ under **Mesg** > **Text Inbox**.

2 Select the message you want to read or press the number of the message you want to read. If the message fills more than one screen, scroll to read it.

Tip: Scrolling through one message lets you view the next message.

3 To reply to the message, press ⊙ under **Reply** or to see all other choices, including forwarding and deleting the message, calling the sender, or storing the sender's number in **Contacts**, press ▣.

create and send text messages

1 From the home screen press ⊙ under **Mesg** > **[Create Message]**.

or

You can also create a text message from the **Text Inbox**, **Text Outbox**, or **Drafts**.

2 To address the message use the keypad to enter the phone number of the person

you want to send the message to and press OK.

or

From the **Send To** screen press • under **Contcs**, or press ▣ > **Recent Calls**. Select the number you want.

3 Select **Msg** and enter the text of the message or to use a quick note press • under **Browse** and scroll to the quick note you want.

4 Press ▣ > **Set Send Method** and select **Text**, **Fax**, **x400**, **Paging**, **Email**, **ERMES**, or **Voice**.

5 If you want to send the message, press • under **Send** or to delete the message without sending it, press • under **Cancel**.

Note: If you want to request confirmation of delivery press ▣ > **Delivery Report** > **On**.

use drafts

When you save a message as a draft, it is saved in the drafts folder.

Shortcut: From the home screen press • under **Mesg** > **Drafts**.

1 Select the draft you want to edit. You also have the choice to create new text messages from this menu.

2 To edit the fields you want to change, follow step 2 through step 5 in "create and send text messages" above.

resend text messages

Shortcut: From the home screen press • under **Mesg** > **Text Outbox**.

1 Scroll to the message you want to resend or press the number of the message you want to resend.

2 Press ▣ > **Re-send**.

delete sent text messages

Shortcut: From the home screen press ⊙ under **Mesg** > **Text Outbox**.

1 Scroll to the message you want to delete.

2 Press ⊙ under **Delete**.

3 Press ⊙ under **Yes** to confirm.

delete all unlocked sent messages

Shortcut: From the home screen press ⊙ under **Mesg** > **Text Outbox**.

1 Press ▣ > **Delete All.**

2 Press ⊙ under **Yes** to confirm.

manage memory

Your text inbox, outbox, and drafts folder have a set amount of memory available for storing messages.

The text inbox holds 20 messages. If the text inbox is full, you cannot receive messages until you delete some.

The outbox and drafts folder hold 30 messages each. If the outbox and drafts folder memory is full, you cannot send messages or save drafts until you delete some.

To view the amount of memory available in your text inbox:

Shortcut: From the home screen press ⊙ under **Mesg** > ▣ > **Text Msg Setup** > **Mem Mtr-Inbox**.

To view the amount of memory available in your outbox and drafts folder:

Shortcut: From the home screen press ⊙ under **Mesg** > ▣ > **Text Msg Setup** > **Mem Mtr-Other**.

using your handset as a modem

You can use your handset as a modem (Packet Data only) with a laptop, handheld device, or desktop computer. Circuit Data is not supported. In order to use your handset as a modem, you must create either a wired or wireless connection between your handset and the other device.

To connect your handset wirelessly, you must have a Bluetooth adapter for the other device.

connect via Bluetooth

Use your handset as a modem via Bluetooth. The laptop, handheld device, or desktop computer you want to connect to must have a Bluetooth adapter installed.

Check that the adapter is properly installed, and then follow the specific instructions outlined in the device's user guide to connect the device to your handset.

When used as a modem, your handset is enabled for **Data Modem** transfer mode, which is used for small file transfers such as email.

Note: To use these services, you must install the iDEN Wireless Data Services software (available separately). For more information on setting up your computer and your handset for Packet Data calls, contact TELUS Client Care

accessories

Your handset comes with a battery, and a charger.

To order additional accessories, log on to our Web site www.telusmobility.com or contact your Mike Dealer.

for more information

If you have questions about your handset, contact your Mike Dealer or TELUS Client Care.

MOTOROLA

Important Safety and Legal Information

Safety and General Information

This section contains important information on the safe and efficient operation of your phone. Read this information before using your integrated multi-service portable radio.*

Exposure to Radio Frequency (RF) Energy

Your phone contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Portable Radio Product Operation and EME Exposure

Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
- American National Standards Institute (ANSI) / Institute of Electrical and Electronics Engineers (IEEE). C95. 1-1992.
- Institute of Electrical and Electronics Engineers (IEEE). C95. 1-2005 Edition.*
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998.
- Ministry of Health (Canada). Safety Code 6. Limits of Human Exposure to Radio frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999.
- Australian Communications Authority Radio communications (Electromagnetic Radiation - Human Exposure) Standard 2003.
- ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) "Regulation of the limitation of exposure to

* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2006

electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz." "Attachment to Resolution 303 from July 2, 2002."

Operational Precautions

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

Phone Operation

When placing or receiving a phone call, hold your radio product as you would a wireline telephone. **Speak directly into the microphone**.

Two-way radio operation

Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen.

Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, **hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips**.

If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories

For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.hellomoto.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances your handset may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn OFF your radio product where posted notices instruct you to do so.

In an aircraft, turn off your radio product whenever instructed to do so by airline staff. If your radio product offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices

If you have an implantable medical devices, such as a pacemaker or defibrillator, consult your physician before using this radio product.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the phone more than 20 centimeters (8 inches) from the implantable medical device when the phone is turned ON.
- DO NOT carry the phone in a breast pocket;
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that the interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless phone with your implantable medical device, consult your health care provider.

Hearing Aids

Some phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer or physician to discuss alternatives.

Other Medical Devices and Health Care Facilities

If you use any other personal medical devices, consult your physician or the manufacturer or your device to determine if it is adequately shielded from RF energy. Turn off your radio product when instructed to do so in hospitals or health care facilities that may be using equipment that is sensitive to external RF energy.

Bluetooth

This device supports Bluetooth 2.0 including EDR and A2DP Stereo profiles. In order for Bluetooth devices to communicate with one another, they must utilize the same Bluetooth profile. To determine the profiles supported by other Motorola devices, visit www.hellomoto.com/bluetooth. For other devices, contact their respective manufacturer.

Certain Bluetooth features including those listed may not be supported by all compatible Bluetooth-enabled devices, and/or the functionality of such features may be limited in certain devices, or by certain wireless carriers. Contact your wireless carrier about feature availability and functionality.

Driving Precautions

Check the laws and regulations on the use of radio products in the area where you drive. Always obey them.

When using your radio product while driving, please:

- Give full attention to driving and to the road. Using a phone may be distracting. Discontinue a call if you can't concentrate on driving.
- Use hands free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.
- Do not place a handset in the airbag deployment area.

Responsible driving practices can be found in the "Smart Practices While Driving" section at the end of this guide and/or at the Motorola Web site: www.motorola.com/callsmart.

Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Operational Warnings

Obey all posted signs when using phones in public areas.

Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often but not always posted, and can include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain, dust or metal powders.

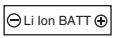
When you are in such area, turn off your handset, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Batteries and Chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the "Battery Use and Battery Safety" section in this user's guide.

Your battery, charger, or portable radio may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or phone in a fire.

Symbol	Definition
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or phone in the trash.
	Your phone contains an internal lithium ion battery.
	Do not let your battery, charger, or phone get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Choking Hazards

Your portable radio or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your device and its accessories away from small children.

Glass Parts

Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage

Listening at full volume to music or voice through a headset may damage your hearing.

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Open Source Software Information

You may choose to obtain a copy of any source code being made publicly available by Motorola directly from the Motorola website opensource.motorola.com.

Additionally, for instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, please send your request in writing to:

MOTOROLA, Inc.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA.

Motorola has created the www.opensource.motorola.com to serve as a portal for interaction with the software community-at-large.

Service & Repairs

If you have questions or need assistance, we're here to help.

Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1 (800) 453-0920 (United States), 1 (877) 483-2840 (TTY, TDD United States for hearing impaired).

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Specific Absorption Rate Data

ALL MODELS WITH FCC ID IHDP56HJ1 MEET THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.[1] Tests for SAR are conducted using standard operating positions reviewed by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that is does not exceed the limit established by the requirement adopted by the government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for the model i365 (i365IS) phone when tested for use at the ear is 1.09 W/kg and when tested on the body, as described in this user guide, is 1.28 W/kg during packet data transmission. (Measurements for phones worn on the body differ among models, depending upon available accessories and FCC requirements.)[2]

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at http://www.ctia.org or the Canadian Wireless Telecommunications Association (CWTA) Web site: http://www.cwta.ca

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Motorola Limited Warranty for the United States and Canada

What Does this Warranty Cover?

Note: FOR IDEN SUBSCRIBER PRODUCTS, ACCESSORIES AND SOFTWARE PURCHASED IN THE UNITED STATES OR CANADA

What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its Motorola iDEN Digital Mobile and Portable Handsets ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-Roms or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. **This limited warranty is a consumer's exclusive remedy, and applies as follows to new Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:**

Products Covered	Length of Coverage
Products as defined above.	**One (1) year** from the date of purchase by the first consumer purchaser of the product.
Accessories as defined above.	**One (1) year** from the date of purchase by the first consumer purchaser of the product.
Products or Accessories that are Repaired or Replaced.	**The balance of the original warranty or for ninety (90) days** from the date returned to the consumer, whichever is longer.

Products Covered	Length of Coverage
Software as defined above. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	**Ninety (90) days from the date of purchase.**

What is not covered? (Exclusions)

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Ornamental Decorations. Ornamental decorations such as emblems, graphics, rhinestones, jewels, gemstones and their settings, and other decorative elements, are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, including without limitation, software changes, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, antennas, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products, Accessories or Software is excluded from coverage.

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be

uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

Who is covered? This warranty extends only to the first consumer purchaser, and is not transferable.

What will Motorola Do? Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information? To obtain service or information, please call:

Motorola iDEN Customer Services 1-800-453-0920 or 954-723-4910

TTY-877-483-2840

Or visit us online at http://www.motorola.com/iden

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There? ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or

exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

Patent and Software Provisions

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

a.That MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim;

b.That MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise; and

c.Should the Product or parts become, or in MOTOROLA'S opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA, nor will MOTOROLA have any liability for the use of ancillary equipment or software not furnished by MOTOROLA which is attached to or used in connection with the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA certain exclusive rights for copyrighted MOTOROLA software, such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA software. MOTOROLA software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA software or exercise or rights in such MOTOROLA software is permitted. No license is

granted by implication, estoppel or otherwise under MOTOROLA patent rights or copyrights.

Information From the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: http://www.who.int./peh-emf

Product Registration

Online Product Registration:

http://direct.motorola.com/hellomoto/Motosupport/source/registration.asp

Product registration is an important step toward enjoying your new Motorola product. Registration permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is for U.S. residents only and is not required for warranty coverage. The website link above will not register this product for warranty service.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

Wireless: The New Recyclable

Your wireless phone can be recycled. Recycling your phone reduces the amount of waste disposed in landfills and allows recycled materials to be incorporated into new products.

The Cellular Telecommunications Industry Association (CTIA) and its members encourage consumers to recycle their phones and have taken steps to promote the collection and environmentally sound recycling of end-of-life devices.

As a phone user, you have an important role in ensuring that this device is recycled properly. When it comes time to give this phone up or trade it in for a new one, please remember that the phone, the charger, and many of its accessories can be recycled. It's easy. To learn more about CTIA's Recycling Program for Used Wireless Devices, please visit us at:
http://recycling.motorola.young-america.com/ index.html

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate."

There is no special handling required by consumer.

Patent and Trademark Information

MOTOROLA, the Stylized M Logo and all other trademarks indicated as such herein are trademarks of Motorola, Inc. ® Reg. U.S. Pat. & Tm. Off. © 2008 Motorola, Inc. All rights reserved.

Microsoft and Microsoft Internet Explorer are registered trademarks of Microsoft Corporation.

T9 is a trademark owned by Tegic Communications.

T9® Text Input Patent and Trademark Information.

This product is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Java and all other Java-based marks are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.

All other product names or services mentioned in this manual are the property of their respective trademark owners.

Software Copyright Notice

The Motorola products described in this manual may include copyrighted Motorola and third party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access:** Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date:** If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling:** Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS:** In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your TELUS Client Care.

Smart Practices While Driving

Drive Safe, Call Smart SM

Check the laws and regulations on the use of phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to www.motorola.com/callsmart **for more information.**

Your phone lets you communicate by voice and data, almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your phone while driving, remember the following tips:

- **Get to know your Motorola phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.

TM

- **Position your phone within easy reach.** Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility, driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your phone to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.**

- **Use your phone to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.**
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available.

index

A

accessories 10
answer a call 16

B

battery charging 14
battery installation 13

C

call
  answer 16
  end 15
  make 15
center select key 10

D

dial a phone number 15
Drafts 22
  see also text messages, drafts

E

end a call 15
end key 15
export regulations 34

F

frequently asked questions
  service and repairs 34

M

make a call 15
Message center
  text messages 21
modem
  using your handset as a 24

N

navigation key 10

O

optional accessory 10
optional feature 10
optional features 10

P

phone number 19
power key 15
private calls
  answer 17

call alerts 17
make 16
receive a call alert 17

Q

quick notes
create, edit 22

R

radio frequency 28
recycling 43

S

safety
radio frequency 28
RF energy interference 29
safety information 28
safety tips 46
send key 15, 16
SIM card 11
store your number 19

T

text 20
text messages 20, 24
creating 21
deleting 23
drafts 22
memory 23
message center 21
receiving 21
resend messages 22
sending 21
sent messages 23
setting up 20

W

WHO information 42

Y

your phone number 19